



Titanium™ 3.0

Virtual PBX Technology - Business Phone System

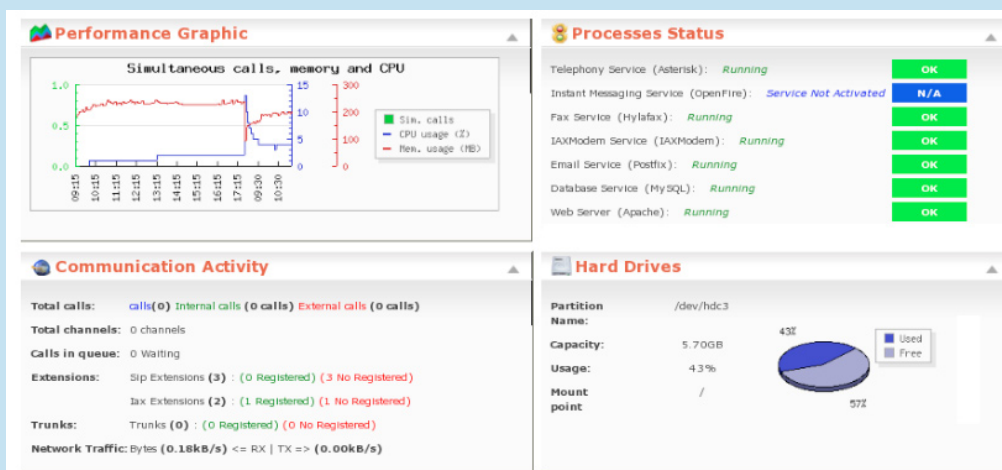
Virtual PBX Technology is an advanced phone system that replaces a physical PBX box - sometimes known as a phone switch or phone switching device. A physical PBX is a machine that attaches to a series of wires across an office environment to manage internal / external phone traffic, and connect office telephones - it's easily recognizable as the big bulky box sitting on your wall with tons of wires sticking out of it. Titanium 3.0™ is an advanced piece of software which replaces the old physical PBX solution, and allows you to easily

run your entire office phone system using software that resides on a computer in your office. It handles routing incoming calls to the appropriate extension in an office, and sharing phone lines between extensions. It features automated greetings, dialing menus, voicemail, email, fax, teleconferencing, and many other advanced features. No more complicated setup, no more cable clutter, no more obsolete hardware and limited feature set, goodbye big bulky box on the wall. Remain connected - wherever you are, however you want.

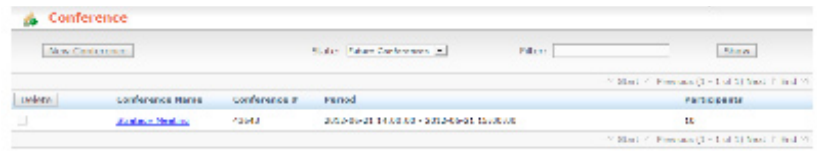
Features

Portable Office Extensions - Simply take your phone from the office to anywhere in the world with an internet connection, and answer calls as if you were sitting at your desk.

Simplified Phone System Management - Need to create a new extension? Want to give a dedicated phone number to an executive? Does an employee need to be restricted from making outside calls? No problem! All of this can be handled right from your web browser from anywhere you are.



Call-in Conference Center - Need to host a virtual meeting from multiple locations? Just have participants call into a dedicated number and dial the pin assigned for that meeting, they are joined in automatically.



conference name	conference #	pincode
Conference Meeting	70000	2012-09-28 14:00:00 - 2012-09-28 15:00:00

In-house Instant Messaging (IM) - On an important call, but the receptionist has another call waiting for you? Now the receptionist can send an instant message to your computer and let you know.

Built-In Fax Functionality - Send faxes right from your computer. No need for a separate machine to dial out from. Control who and what's faxed to you and vice versa.

Computer Based Softphones - Create a virtual office phone right on your computer, laptop, iPhone, or Android handset.

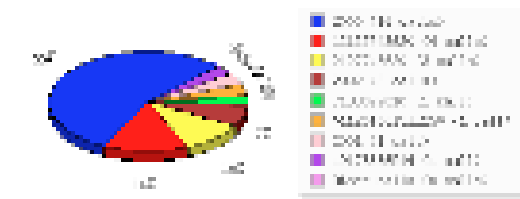


Visual Voicemail - Our system converts the spoken word into a written email. When someone leaves you a voicemail, it is transcribed automatically into text and emailed to you, with the audio included as an attachment.

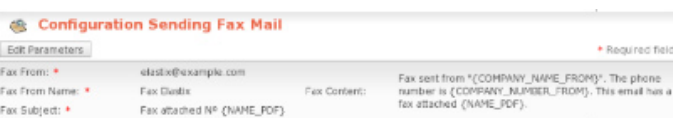
Fig. 12 (Transcribing) week 1/2009



Fig. 13 (Budgeting) week 1/2009



Video Phone Calls - People are able to call from phones using video features that will revolutionize the way you speak with people, using advanced, but affordable video handsets.



Fax to Email Application - Get your faxes forwarded to your email and have everything at hands reach.

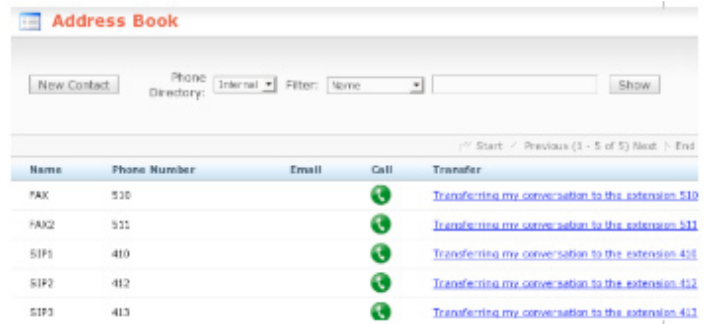
Interactive Voice Response System - No need for a receptionist. When a call comes in, the system speaks to the caller, and gives a list of departments and people, then routes the call to the right person.

Call Detail Record Report - Keep records of incoming and outgoing calls with advanced data recording software.

Call Forwarding - Going on vacation but need to answer calls from your office number? Have the call automatically redirected to your cell phone.

Advanced Call Routing - If one person is busy on a call in a department, have new calls direct to other people in that department.

Time Conditions - Change how the system operates between day and night. When the work day starts, the system acts normally, when the work day ends, the system can tell callers that the office is closed with an automated message, or redirect calls in any way you'd like.



Name	Phone Number	Email	Call	Transfer
FAX	510			Transferring my conversation to the extension 510
FAX2	511			Transferring my conversation to the extension 511
SIP1	410			Transferring my conversation to the extension 410
SIP2	412			Transferring my conversation to the extension 412
SIP3	413			Transferring my conversation to the extension 413

Voicemail Anywhere - Simply dial your number from anywhere in the world, and listen to, delete, and save your messages. Web based email client- This secure user interface will let you log in, read messages and send emails from a web browser with just a click.

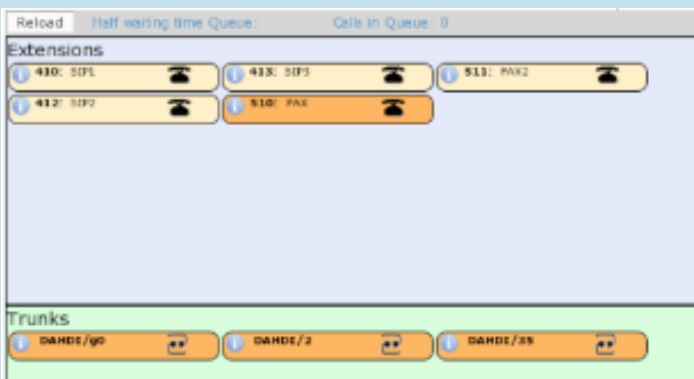
Call Parking - Put a call on hold at one phone and continue the conversation from another.

Benefits

High tech features

Highly Expandable - Scale up to call-center capacities, just add new lines and extensions.

Portability - Move and take your phone system with you.



Integration with computer systems - Make calls from your laptop, check voicemails from your inbox, have calls forward to your office phone, computer, and cell in sequence so you never miss a call. Your phone and data systems are fully unified!

Cost - Dramatically less expensive than traditional PBX solutions.

Easy Administration - Control right from your web browser with a simple, clickable interface.

Choose your own phone - From basic handsets, to full featured video phones, customize your phone environment, and choose the phones that are right for your business.

Business Continuity

Let's assume some worst case scenarios: Your internet provider informs you of an outage for the next 2 weeks. Or a storm wreaks havoc. Or a flood knocks out power for miles around.

Through all these scenarios, you would still have the ability to answer a call. Business would go on, uninterrupted. Since our solution is software based - we have a clone with all your settings off site, and prepared for activation at a moment's notice - customers can still connect with your business because employees can work from anywhere.

It's a fast and easy way to take control of a disastrous situation and ensure that anything major becomes just a minor incident.

Some hosted solutions will tell you that they provide business continuity, but all it takes to bring down your entire phone network is the snip of a single cable - the one providing your internet access. You'd lose not only outgoing calls, but even service from extension to extension. Unlike hosted solutions, our system is able to survive an internet outage, as it also supports POTS lines in the event of an emergency, and calls to your primary numbers can be redirected to your POTS lines with ease.



Costs & Savings

The Titanium™ 3.0 System has several unique advantages, cost wise. Because it is software based, this powerful system can be run on a simple desktop PC. No more phone rental fees, because you own the phone for a small purchase price, and can take your phones with you as your business grows.

Additionally, because our system utilizes VOIP, less wiring needs to be done in the building and your office space - you will save on installation costs, and start productivity earlier.

Typical Cost Saving Comparison

Company	Installation Costs	Phone Rental Fee	Costs over 5 years for 10 phones	Costs over 5 years for 4 lines	
				Without net service	With net service
Titanium™ 3.0	\$2,000	Purchase, \$150 non recurring	\$3,500	\$25 / line - \$6,000	\$8 / line - \$1,920
Broadview	\$3,700	\$15 per phone	\$12,700	\$35 per line - \$8,400	
M5	\$8,827.50	\$7 per phone	\$13,027.50	\$45 per line - \$10,800	
NBS	N/A	\$20 per phone	\$12,000	0.2¢ per minute	
Company	Installation Costs	Phone Rental Fee	Costs over 5 years for 40 phones	Costs over 5 years for 10 lines	
				Without net service	With net service
Technology Partners	\$1,400	Purchase, \$150 non recurring	\$7,400	\$25 / line - \$15,000	\$8 / line - \$4800
Broadview	\$3,700	\$15 per phone	\$39,700	\$35 per line - \$21,000	
M5	\$8,827.50	\$7 per phone	\$25,627.50	\$45 per line - \$27,000	
NBS	N/A	\$20 per phone	\$48,000	0.2¢ per minute	

Frequently Asked Questions

What if I decide to move?

The Titanium™ 3.0 system can move with you! Our modern, software-based design provides complete portability to our solution. Just plug it into your router as before put the phones at their new desks and you are up and running.

What happens if my internet goes down?

Our system is designed with safety in mind. If you have a backup internet line, our system can fail over and utilize the alternate service to continue normal operations.

What happens if both internet lines go down?

Unlike most solutions, our system is capable of supporting digital and POTS lines – so when your internet goes down, we can automatically fail over to traditional copper without any loss of internal operations, and redirect primary traffic to the POTS lines as well.

What can we do if a disaster strikes?

Because our solution is software based, we can create a complete backup of the system off site and load it onto a common PC. We can redirect service to the cloned system, and have remote phones working again with a simple reboot.

How is your system so cost-effective?

We utilize an open source solution called Asterisk at the core of our

product. This significantly reduces the development costs, and allows us to pass the savings on to you!

Can I take my office phone and plug it in when I go to Hong Kong?

Yes. So long as the network operator allows it, you can plug in your phone and make/receive calls just like in the office.

Can I make calls from my computer?

Of course! You can connect to your existing extension from anywhere you have an internet connection with an easy to use softphone application right on your desktop.

Can I use a fax machine with this solution?

Absolutely. Because our system accepts POTS lines, you can integrate your fax machine into our solution. You can even create a virtual fax machine to send text and data files right from your computer.

How can I keep track of phone usage?

Our system keeps records of all incoming and outgoing calls, and can generate reports by user, time, call quantity and many other factors. You can also see a timeline of calls as they take place throughout your office environment.